



MINUTES
Provision of Services Sub Group
Wednesday 12th May 2010
2:00 – 4pm
Princess House Meeting Room

S:\CST\Domestic Abuse\DVA Strategy and Sub Groups\Provision of Services Sub Group\mtgs 2010-11\12May10\Minutes DVA Provision subgroup 12 may 2010.doc

Attendee	Representing
Maggie Siviter	CYPS Reviewing Manager
Lesley Welch	Safer Bristol Partnership, Domestic Abuse Strategy Coordinator
Richard Nochar	Housing
Pommy Harmar	Next Link
Veronica Shorttle (Minutes)	Safer Bristol Partnership
Apologies received	Representing
Amy Campbell	NHS Bristol
Bev Gordon	Victim Support
Emily Moreton	Safer Bristol Partnership

1. Introductions and apologies – Chair

Apologies received as above and introductions made. Richard Nochar listed area of work he manages:

Service Manager – Housing Solutions, managing 6 teams with an overarching preventing homelessness agenda

Housing advice and homelessness assessment

Private Renting Team – access into and the procurement of private sector accommodation

Single Point of Access – access to supported housing provision

Homes Choice Bristol – the re-housing service

Welfare a Rights and Money Advice Service

Tenants Support Service

2. Review of previous minutes and matters arising – Chair

The minutes of 17th Feb 2010 were agreed.

Matters arising

ACTIONS:

1: Commissioning report went to Strategy Group last week.

2: Tender documents on website closing date 8/6/10.

3: Deleted.

4: Completed

5: Objective 6.1.4 develop policy for employees affected by DV, LW c/f

6: Completed

7: Pathways working group, agenda item 8.

8: Completed.

3. Review and update of Action Plan/Performance data

LW is working on new format for action plans there are problems getting performance data as no analyst in post since Dave Pullen left. LW also asked CYPS in Feb for data but no body has responded.

MS asked what data does LW require? MS came to mtg with 3-month computer print out giving a snap short of referrals where DV is logged as a factor. Reports produced by Kerren Davey, CYPS – Performance, Policy & Partnership Performance.

Action 1 LW/MS arrange meeting to discuss DV data.

Action 2 LW check with Ian Leat, Avon and Somerset Police, relationship between Guardian / PARIS on DV referrals.

4. Update from Survivor Groupwork (Freedom Programme)

Report tabled covering quarter from Jan – March 2010. The mtg read and discussed report, highlighted disappointment at poor take up of pampering sessions, could be issues around chaotic life style. MS suggested whether these events could be built in to the Freedom Programme sessions. Novas Scarman Group was successful with their tender to run survivor group work, they will appoint a co-ordinator who will be invited to this group. LW confident with NSG, it is not definite that they will run the Phoenix Programme so at present best to keep Freedom Programme until evaluation completed of Phoenix.

Action 3 LW to send out Freedom Programme evaluation report. PH questioned the necessity to have a report from the FP as they have a SLA and should work to that and now that Novas Scarman is in charge does this group need a report? A lot of other agencies have SLA's and don't report back to this group. LW in support it lets the group know FP it is meeting strategic needs, reports from other agencies have not been asked for because they have so many monitoring forms to complete.

Action 4 LW to discuss with HP/ Novas Scarman reporting format. MS suggested agreeing feedback points for the future.

JP Provision of Services Group need to be clear if report comes to this group what is done with it, continue quarterly reports at present.

5. Update from IDVA Consortium

IDVA report tabled

6. Update on equalities plans Forced marriage working group, Same sex DVA

No update c/f.

7. Update on drugs/alcohol links

The Adult Drug Treatment Plan for the first time includes 4 points relating to DVA and substance misuse and the overlap between them.

A new project coming to Bristol run by AVA (Against Violence and Abuse), has received a grant from the Department of Health to run a project for 2 years in Bristol to "improve responses to women experiencing violence and abuse substance use and mental health". The project will provide training, Policy and Procedure consultancy to 2 agencies each from DVA, drugs and alcohol and mental health. They will appoint a Co-ordinator and a steering group should be set up by July. MS will need to know how children's policies will be taken into account. Four points below on what project is aiming to achieve:

- Each agency will appoint DVA Champion
- Agencies insure staff fully trained
- Agencies insure policy and procedures meet needs of service users involved in DVA.
- Agencies involve themselves in MARACs and Information sharing.

8. Pathways

AC has agreed to set up. **Action 5** AC to organise group.

9. Local Helpline (DAFFS)

There have been concerns about the helpline (known as DAFFS) and the service it offered not being that user friendly. The Police who run the helpline have agreed to change it and calls will now be put through to 'lead provider' which is Victim Support during office hours and to the National DV Helpline at night and weekends. This new system went live last Monday, May 10th 2010. Mobile users will get a short voicemail for area choice. PH Next Link was running the phone line and has objected to the change in provider. LW there will be a review in a couple of week's time.

10. Abuse of parents by teenage children

C/f to next mtg.

11. AOB

Discussion on membership of the group and getting the appropriate representative resulted on the following actions:

Action 6 LW to draft a letter to send out to Stephen Beet inviting a rep from Bristol Safeguarding Adults, to Forced Marriage Group but acknowledging problem of attendance for them, Barnardos and NSPCC.

MS suggested Duncan Stanway as a contact, he represents all voluntary agencies.

Action 7 PH to report back at next mtg on Forced Marriage Pilot run by Next Link for Ministry of Justice.

5.1.2 from action plan re deposit bond scheme for EU Nationals who don't have access to housing. PH issue is if they have to go into rented accommodation they don't have the deposit.

Action 8 RN will look at issue and propose a solution for next meeting.

Action Point	Matters arising from this meeting	By Who	By When
1	Performance data collection, LW/MS will arrange meeting to discuss DV data.	LW/MS	
2	Check with Ian Leat, Avon and Somerset Police, relationship between Guardian / PARIS on DV referrals.	LW	
3	LW to send out Freedom Programme evaluation report.	LW	
4	LW to discuss with HP/ Novas Scarman reporting format for Freedom Programme, MS suggested agreeing feedback points for the future.	LW	
5	Pathways, set up working group and agree purpose.	AC	
6	Membership of group LW to draft a letter to send out to Stephen Beet inviting a rep from Bristol Safeguarding Adults, to Forced Marriage Group but acknowledging problem of attendance for them, also Barnardos and NSPCC	LW	
7	PH to report back at next mtg on Forced Marriage Pilot run by Next Link for Ministry of Justice.	PH	
8	RN will look at deposit bond scheme issue and propose a solution for next meeting	RN	

Next meeting:

Date: 29th July 2010

Time: 10:30 – 12:30

Venue: Princess House